

Buzzing Noise From LH Side Under Dash

Service Category Vehicle Interior

Section Heating/Air Conditioning

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2016	Prius	WMI(s): JTD VDS(s): KARFU, KBRFU Engine(s): 2ZR Drive Type(s): 2WD Transmission(s): CVT Plant Code(s): 3

Introduction

Some 2016 model year Prius vehicles may exhibit a condition where there is a buzzing noise from the LH side under the dash while driving (see Figure 1).

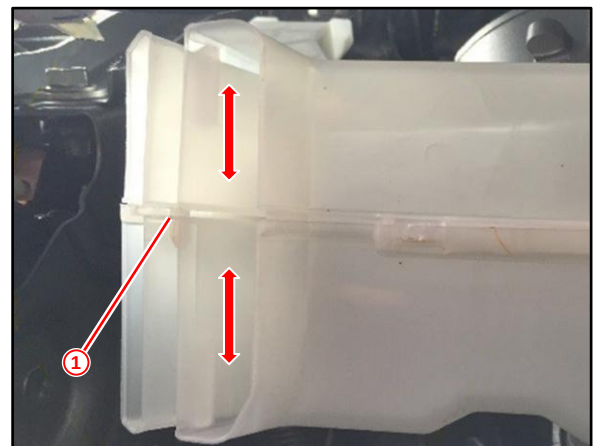
The pin that secures the center section of the HVAC duct together may be loose, making a buzzing noise (see Figure 2).

Follow the Repair Procedure below to address this condition.

Figure 1.



Figure 2.



1	Pin
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Production Change Information

This bulletin applies to 2016 model year Prius vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	LINE	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Prius	Tsutsumi	1	2WD	JTDKBRFU#G3017940
		2		JTDKARFU#G3523018

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
AC1310	R & R Air Duct	0.5	87211-47190	91	57

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER	PART NAME	QTY
87211-47190	Duct, Air	1

NOTE

Confirm the packing serial number on the label.

Countermeasure parts should have a packing serial number of "6F10" or higher.



1 Label



1 Packing Serial Number

Packing Serial Number

DIGIT 1	DIGIT 2	DIGIT 3	DIGIT 4
Year	Month	Day	
6 = 2016	A = Jan		
7 = 2017	B = Feb		
8 = 2018	C = Mar		
	D = Apr		
	E = May		
	F = Jun		
	G = Jul		
	H = Aug		
	I = Sep		
	J = Oct		
	K = Nov		
	L = Dec		

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Repair Procedure

1. Verify that there is a buzzing noise from the LH side under the dash.
Is the noise present?
 - **YES** – Continue to step 2.
 - **NO** – This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
2. Remove the Air Duct.
Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:
 - 2016 Prius:
Steering – Steering Column – “Steering Column: Steering Column Assembly: [Removal](#)”
3. Install the NEW Air Duct.
Refer to TIS, applicable model and model year Repair Manual:
 - 2016 Prius:
Steering – Steering Column – “Steering Column: Steering Column Assembly: [Installation](#)”
4. Confirm the condition has been addressed.